

## QUALITY STATEMENT

CPI UK companies are committed to providing our customers with outstanding customer service and high quality products, delivered on time and to specification.

### **Quality Management**

Each CPI UK company operates a quality management system (QMS) to ensure that we deliver consistent high quality. All our manufacturing sites are accredited to ISO9001 and a copy of the certification is available upon request. In operating a quality management system, we recognise our obligation to our stakeholders: customers, employees, suppliers, neighbours and the environment at large.

CPI UK companies operate responsibly, and encourage those with whom we do business to do likewise. We do not transact business with companies which fail to comply with the minimum standards set out in this statement.

The CPI Legal Department has specific responsibility for monitoring compliance.

### **Health, Safety and Security**

CPI UK recognises the importance of health, safety and security. Our health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed to meet legal requirements and to deliver a safe working environment for our employees and visitors. A copy of our Health and Safety Policy is available upon request.

### **Equality**

We are committed to offering our employees fair terms and conditions, ensuring they have the skills and qualifications required for their role, and providing opportunities for training and development. A copy of our Equal Opportunities Policy is available upon request.

We do not:

- use child labour in the manufacturing, packaging or distribution of products.
- use forced or involuntary labour
- discriminate against or treat an individual or specific group of employees differently
- breach applicable wage and working time laws

We do:

- treat each employee with dignity and respect
- monitor and take action to prevent harassment or abuse of employees
- provide a safe working environment for our employees and comply with applicable health and safety laws
- acknowledge the right of our employees to associate, organise and bargain collectively, and recognise independent trade unions where our employees wish us to do so
- comply with applicable laws relating to corporate governance

A number of CPI UK manufacturing sites are accredited to the SMETA certification scheme as part of our Ethical Policy, a copy of which is available upon request.

### **Sustainability**

CPI UK recognises the importance of sustainability and of limiting the impact of our activities on our stakeholders. As part of our Group Environmental Policy, each CPI UK site has an environmental management system and is accredited to ISO14001. In addition, CPI UK participates in FSC and PEFC chain of custody schemes. Details of our FSC and PEFC accreditation and certificates can be found on our website.

Our CPI UK Environmental Policy can also be downloaded from our website.